
Booking & Cancellation Policy

Booking Policy

- The Villa Esperia administration accepts booking requests via post, telephone, electronic means or in any other manner.
- The booking is considered 'guaranteed' when a guest has made a prepayment of 30% of the total accommodation fees by the means stated below.
- The remaining 70% of total costs should be paid 30 days before check-in. Otherwise the booking is cancelled (see cancellation policy).
- The payment of accommodation fees can be done by making a bank transfer to the following account:

BANK:	PIRAEUS BANK S.A. (Greece)
BIC/SWIFT:	PIRBGRAA
IBAN:	GR53 0171 7710 0067 7111 4257 123
Beneficiary:	KLADIS, VASILEIOS, ANASTASIOU

- The maximum number of guests is 6 persons.

Check-In & Check-Out Policy

- You must be at least 18 years old to check-in and register for a stay.
- A valid government-issued identification card or passport is required at check-in.
- Check-in time is from 14:00 pm.
- Check-out time is by 11:00 am.

Cancellation & Amendment Policy

- Amendments of booking dates depend on property availability. Please contact property manager to check availability.
- Full refund for cancellations made at least 30 days before check-in.
- 50% refund for cancellations made at least 7 days before check-in.
- No refunds for cancellations made within 7 days of check-in.
- A 20€ fee for bank transfers is charged in all refunds.